

Asset and Contract Management Foundation (SAMS-A650)

COURSE DESCRIPTION

This 3-day, instructor-led, hands-on class focuses on the daily tasks and maintenance IT professionals will perform with their Altiris Solutions. This includes:

- Use Configuration Management Database.
- Assess resource and asset inventory.
- Manage contracts.
- Monitor and manage software compliance.

Course Objectives

By the end of this course, participants should be able to:

- Assess their enterprise using the Altiris Agent and inventory scan agents.
- Discover in-use applications with Application Metering Solution™, and use its agents and policies to determine software license compliance.
- Set up a logical hierarchical organization with departments, cost centers, locations, and users.
- Create, import, and set up external data sources.
- Create a resource hierarchy.
- Import and export asset data among different systems and external data sources using Connector Solution™.
- Manage all types of contracts and ensure contract compliance.
- Set security roles and access levels for Service and Asset Management Suite workers.
- Assess inventory and asset data using Web Reports™.
- Build a User Console for security and usability.

Audience

This course is for:

- IT professionals and Altiris administrators who will be responsible for installing, setting up, configuring, and creating reports for Service and Asset Management Suite Level 2.
- Participants working towards their Altiris Certified Engineer or Enterprise Altiris Certified Engineer certification.

Prerequisites

- Participants should have a basic understanding and working knowledge of:
 - Microsoft® Windows.
 - Notification Server, specifically Inventory Solution® and Application Metering Solution.
 - (Optional, but recommended) VMware®.
- Attend Service & Asset Management Suite online training.

Hands-On

This course includes practical exercises and labs that enable participants to test their new skills and begin to transfer them into their working environment.

Course Topics

- Introduction
- Getting Started
- Asset Administration Tasks
- Barcode Solution
- Contract Management
- Software License Compliance Management
- Application Metering
- Asset Management Reporting
- Advanced Configuration in an Enterprise Environment
- Securing the Altiris Console
- Comprehensive Lab

More Information

For more information, contact Symantec Education at altiriseducation@symantec.com.